

<b>Date:</b>	20 October 2016
<b>Meeting:</b>	Joint Commissioning Committee
<b>Item Number:</b>	13.0
<b>Public/Private:</b>	Public <input checked="" type="checkbox"/> Private <input type="checkbox"/>

<b>Report Title:</b>	NHS England update
<b>Decisions to be made:</b>	Agreement on closed list application

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<b>Continue to improve the quality of services</b>	<input checked="" type="checkbox"/>	<b>Improve patient experience</b>	<input checked="" type="checkbox"/>
<b>Reduced unwarranted variations in services</b>	<input checked="" type="checkbox"/>	<b>Reduce the inequalities gap in North Lincolnshire</b>	<input type="checkbox"/>
<b>Deliver the best outcomes for every patient</b>	<input checked="" type="checkbox"/>	<b>Statutory/Regulatory</b>	<input checked="" type="checkbox"/>

<b>Executive Summary (Question, Options, Recommendations):</b>
<p>This report is to update the Committee on matters pertaining to primary medical care within NHS England.</p> <p>These being:-</p> <ul style="list-style-type: none"> <li>Closed list report for Bridge Street Surgery, Brigg</li> </ul>

<b>Equality Impact</b>	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	
<b>Sustainability</b>	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	
<b>Risk</b>	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	
<b>Legal</b>	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	
<b>Finance</b>	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	

<b>Patient, Public, Clinical and Stakeholder Engagement to date</b>									
	<b>N/A</b>	<b>Y</b>	<b>N</b>	<b>Date</b>		<b>N/A</b>	<b>Y</b>	<b>N</b>	<b>Date</b>
<b>Patient:</b>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<b>Clinical:</b>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
<b>Public:</b>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<b>Other:</b>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	



## North Lincolnshire update

Application to extend current temporary list closure – Bridge Street Surgery

Prepared by Rachel Singyard

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NHS ENGLAND – North (Yorkshire & The Humber)

12 October 2016

## Introduction

Bridge Street Surgery (Practice Code – B81063) has applied to extend their current temporary list closure period for a further nine month period. The practice is located at the following address:-

53 Bridge Street, Brigg DN20 8NT

With branch surgery at the following:-

8 Brigg Road, Broughton DN20 0JW

The practice is made up of the following GPs and Health Care Professionals:-

Health Care Professional	Total Number employed	WTE
GPs	5	3
Practice Based Pharmacists	0	0
Advanced Care Practitioners	0	0
Physicians Associates	0	0
Practice Nurses	2	1
Health Care Assistants	2	1
Other: (Please define)	0	0

The table below confirms the list size over the past 12 months:-

Quarter 1 30/9/15	Quarter 2 31/12/2015	Quarter 3 31/03/15	Quarter 4 30/6/16	Total movement from June 2015 to March 2016	% increase
6,643	6,705	6,737	6,765	122	1.84%

## Regulations

The NHS England Policy Book for Primary Medical Services – Chapter 9 – Managing Patient Lists allow for a contractor to apply to NHS England to close their list.

## Practice application

The practice application has included the following information:-

- The Practice has reported that they are actively seeking replacement GP's without success at the moment. They have managed to secure one locum who works with the Practice every Friday and this looks like it will be on-going for the near future.
- The Practice are looking into the possibility of using ECP's for some of their visits to free up GP time which can then be utilised in the Surgery to see patients. The practice is in the process of employing long term locums on a trial basis. They are aware, especially in their practice, where patients have the freedom to see any GP, that it takes time for locums to be accepted and that has an effect on the practices' workload.
- The practice has accepted the resignation of Dr Willis and Dr Luel (who at present share a partnership). They will retire in April 2017 so the practice will then be another two GP's down.
- The Practice have on-going support from their neighbouring Practice; Riverside Surgery and are in regular contact with their Business Manager regarding the list closure. Riverside Surgery are supporting the temporary closure and at a recent meeting with their Business Manager the impact of closing the practice list had so far not had an impact on their workload.
- The Practice have implemented the help of two 'headhunters' and so far this has resulted in the interviewing of one GP, although unsuccessfully.
- Consultation has taken place with some of the practices' patients and the patients are in agreement that to maintain the current level of accessibility for appointments etc. the list should remain closed. The practice wants to continue to offer the level of service to their current patients without the added pressure of taking on new patients at the moment. The Practice always have an open access surgery in a morning and wish to continue this system so existing patients can be seen on the same day.
- The practice previously outlined the volume of work passed on to GP's by Hospitals i.e. chasing test results organised by the Hospital, patients taking up a GP appointment only to ask when their hospital appointment will be because they haven't heard from the Hospital. The practice has an extensive work load from Nursing Homes in the area and do have a high proportion of elderly patients on their Practice list. At a recent meeting with the Practice, NHS England and the CCG, it was highlighted that they are a vulnerable practice and fall behind other practices in the area with regard to IT support (laptops and Wifi).
- The Practice are actively looking for GP's in and outside of the area. They are continuing to use locums whenever possible to take up the extra work load, but ideally wish to recruit a 6/8 session GP. If the Practice manage to recruit a GP then

hopefully the list would be able to re-open before the 9 months, as requested, comes to an end. The Practice feels that with the support of NHS England following the recent meeting, they should be able to obtain adequate IT support. In addition being accepted as a vulnerable practice, more resources may be made available to help the practice in their quest for recruiting a GP with the hope of this leading to a partnership.

### Consultation with neighbouring practices and LMC

In line with NHS England policy, the following neighbouring practices, the CCG and the LMC Group Humberside have been consulted.

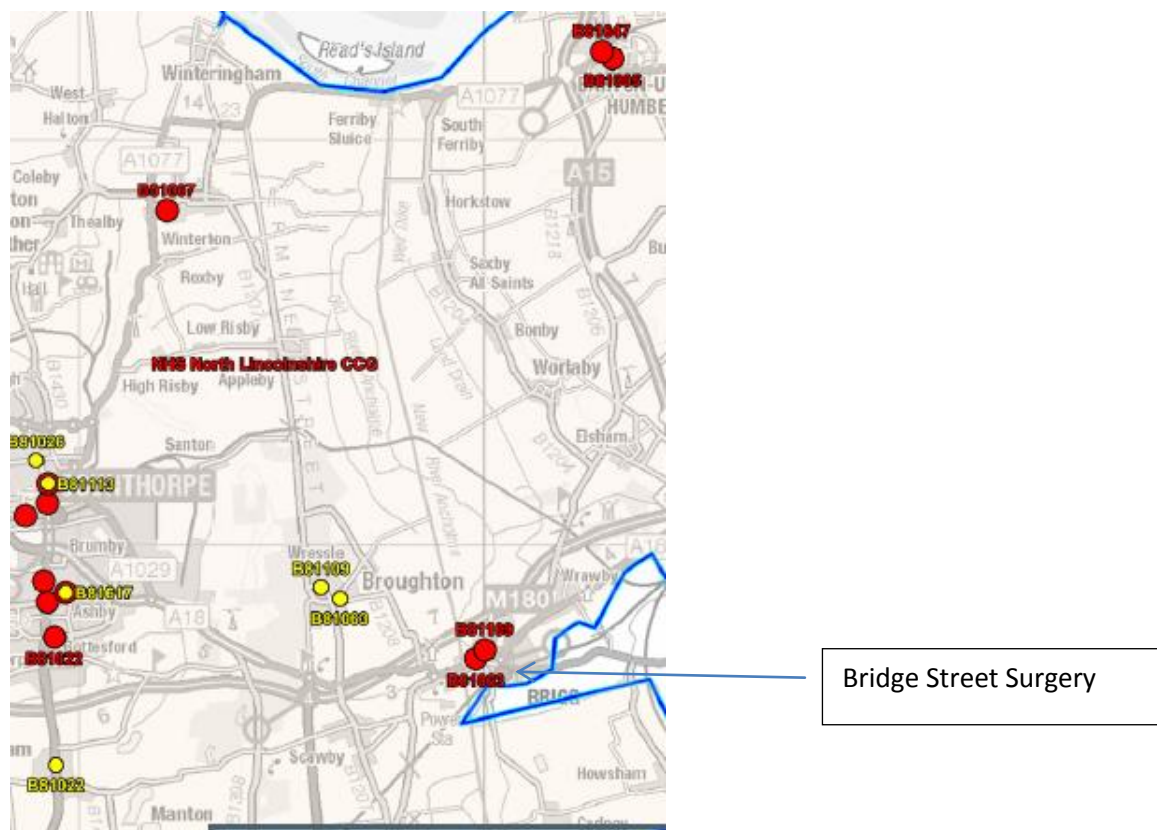
### Comments following consultation

Practice	Comments received
B81109, Riverside Surgery	Confirmed that Riverside Surgery is willing to work with Bridge Street in closing their list and proactively manage patient care within the area.
LMC Humber	<p>The LMC has considered the application by Bridge Street surgery to extend their period of list closure by nine months and would support the application for extension for the reasons outlined in the LMC response to the original application for closure which was for twelve months.</p> <p>Initial response from LMC:</p> <p>General practice is currently under significant pressure in terms of workload and practices that apply to close their lists do not undertake such an application lightly. If a practice considers that their level of workload is jeopardising their ability to provide safe care for their registered patients, or to carry out their contractual obligations to meet their patients' core clinical needs then it may be appropriate for a practice to apply to close their list and in such circumstances the LMC would support this approach.</p> <p>In the case of Bridge Street Surgery a further consideration is that they have a higher than average elderly and complex end of life care patients' workload that are registering with them and they feel this is having a negative effect on their ability to cope with other registered patients. The LMC would support a period of list closure to alleviate the situation which has been compounded by the inability to recruit currently.</p>

The following table demonstrate the changes in list sizes over the past year for the neighbouring practices.

Practice	Practice Code	% List size increase / decrease over past 12 months	Open/Closed List as at 10.10.16
Central Surgery - Barton	B81005	-0.49	Open
Dr P A Webster & Partners, Winterton	B81007	-0.11	Open
Riverside Surgery	B81109	-0.56	Open
Dr S Ahmad, Barnetby	B81628	0.61	Open
West Town Surgery	B81647	-2.40	Closed until 21/10/16

Please see attached Map which identifies the practices within the local area by their practice code, establishing proximity of neighbouring practices.



### Additional factors to be considered by the Committee

NHS England and the CCG visited the practice on 5 September 2016 to discuss this request. All of the above points were clarified with the practice. The main concern is the inability to recruit GPs. The skill mix in the practice does not include a Nurse Practitioner and this is not a consideration going forward for the practice at this moment in time.

The Practice have provided the following action plan following in support of their application.

Issue	Action	Lead	Timescale
Work from the hospital impacting on capacity	CCG supports the principle of practices returning requests for tests etc... back to the hospital if they are not considered appropriate.	JK	immediate
Care home demand	CCG are developing plans to support practices to manage demands from care homes and are working on a proposal to take responsibility for visits away from practices and support care homes in a variety of ways (for access care homes to have direct access to SPA)	ACO/CCG	Pilot expected to begin 1 <sup>st</sup> October 2016
Recruitment problems	To be addressed within the Primary Care Development Strategy	CCG/NHS E/Practice	On-going

	Implementation of GPFV: including:  Practice Resilience Fund and Access to Vulnerable Practice Fund	NHS England are expecting to receive a bid from the practice imminently	
IT Issues	Shortage of laptops and access to wifi in the building to be looked into by CCG, possible funding claim to be submitted to NHS England	Practice/CCG  NHS England are also exploring funding opportunities	Immediately

The Committee will need to consider the impact this closure would have on neighbouring practices, bearing in mind the list closure currently in place with West Town Surgery in Barton , which is due to re-open on the 21 October 2016. However there are alternative practices within the locality that patients could register with during the period of temporary list closure.

#### Recommendation

North Lincolnshire Joint Co Commissioning Committee is asked to:-

- Note the contents of this report and the request of the practice to extend their current list closure period for a further nine month period.
- Agree that the practice are granted a temporary list closure extension for a further nine months