

JCC Up-date on closed lists across North Lincolnshire – June 15th 2017

Date:	15 th June 2017
Meeting:	Joint Commissioning Committee
Item Number:	Item 9.0
Public/Private:	Public <input checked="" type="checkbox"/> Private <input type="checkbox"/>

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GB Lead: <i>(Name, Title)</i>	Dr Jaggs-Fowler

Report Title:	North Lincolnshire CCG closed List up-date.
Decisions to be made:	JCC is asked to: <ul style="list-style-type: none"> Note contents of the report

Continue to improve the quality of services	<input checked="" type="checkbox"/>	Improve patient experience	<input checked="" type="checkbox"/>
Reduced unwarranted variations in services	<input checked="" type="checkbox"/>	Reduce the inequalities gap in North Lincolnshire	<input checked="" type="checkbox"/>
Deliver the best outcomes for every patient	<input checked="" type="checkbox"/>	Statutory/Regulatory	<input checked="" type="checkbox"/>

Executive Summary (Question, Options, Recommendations):	
<p>There are 2 practices within North Lincolnshire that have received approval from NHSE via the Joint Commissioning Committee to close their practice lists. This report provides an up-date on the practices current position.</p> <p>JCC is asked to:</p> <ul style="list-style-type: none"> Note the contents of the report. 	
Equality Impact	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Sustainability	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Risk	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Legal	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Finance	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>

<i>Patient, Public, Clinical and Stakeholder Engagement to date</i>									
	<i>N/A</i>	<i>Y</i>	<i>N</i>	<i>Date</i>		<i>N/A</i>	<i>Y</i>	<i>N</i>	<i>Date</i>
Patient:	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	PPGs are consulted as part of the application to close a list.	Clinical:	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Public:	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>		Other:	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	NL practices are consulted on all proposals to close a practice

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Report to the Joint Commissioning Committee

Up-date on Closed list – June 2017

There are 2 practices within North Lincolnshire that have received approval from NHSE via the Joint Commissioning Committee to close their practice lists. This report provides an up-date on the practices current position (up-date in bold)

The Birches:

The practice application to close their list included the following information:

- The practice felt they were unable to provide the volume of demand for appointments and feel that in order to maintain a safe and sustainable care programme; they need to halt any further registration of patients to the practice.
- The practice has discussed the application with their patients through their Patient Participation Group, who are fully supportive of the application.
- The practice would appreciate any support from the Commissioners in sourcing and funding a suitable Salaried GP.
- In an attempt to increase capacity the practice have implemented Telephone Triage, promoted the use of the pharmacies minor ailment schemes at both of the practice sites and introduced a GP Task List giving an additional 30 slots a day for patient enquiries.
- The practice hope that by the temporary List closure being approved it will enable the practice to look at new ways of working and identify any improvements needed to be taken forward. The practice would have the time to explore the possibility of recruitment in different areas, including the use of prescribing Pharmacists. The practice intend for this piece of work to be undertaken by all the Partners and the Practice Manager with the hope of a resolution by September 2017, enabling the Practice list to re-open.

NHS England and the CCG visited the practice on 16 February 2017 to discuss the application to temporarily close the list. A number of actions were agreed that would be implemented if the request to temporarily close is approved.

The actions are:-

- 1: the practice to liaise with the CCG in respect of the international recruitment initiative and to look at submitting a bid for NHS England Resilience funding for help with recruitment costs.

Up-date: The practice has expressed an interest in the international recruitment campaign for a salaried GP. The International recruitment campaign is an STP initiative and confirm

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around approval of the bid is expected imminently. North Lincolnshire CCG has expressed an interest for 12 wte GPs, which includes the expression of interest from The Birches.

2: the practice to liaise with the CCG in respect of the potential pilot for a Mental Health Worker to pilot new models of care within the practice that can support reduced demand upon GP time.

The CCG is supportive of taking this forward as it supports the development of new models of care across North Lincolnshire. Awaiting confirmation of GPFV transformational monies for primary care. The CCG will support the practice taking this initiative forward to pilot a Mental Health Worker to evaluate the impact upon demand of GP time. If successful, this will be rolled out across North Lincolnshire.

3. The practice are in discussions with Weldrick's pharmacy, also located in the Ironstone Centre, about a potential Pharmacy pilot, for Clinical Pharmacists to work within the practices in the centre. This needs to be further explored with support from the CCG.

The CCG are supporting the practices to explore this role.

The practice has been successful in recruiting a salaried GP who covers 6 sessions and is currently advertising for an additional GP. Funds have been secured through the Resilience Fund to support recruitment costs.

The CCG continue to work with the practice to resolve the key issues around meeting demand.

Bridge Street Practice

The practice application to close their list included the following information:

- Following the resignation of a Salaried GP in March 2016 the practice tried to recruit a replacement GP, but was not successful.

The practice has recruited a salaried GP covering 5 sessions (still on probationary period). It is not clear as yet whether the GP will stay following this period. The practice has another GP starting on the 3rd July who will be doing 8 sessions and are still using locums on set days at the moment too.

- The practice have a high level of elderly patients on their list and are having to look after a large volume of patients that are from outside the practices' area, who are being discharged from hospital into a local nursing home for end of life palliative care.

The CCG are progressing work on the Care Home Action Team and it is anticipated that when fully operational this initiative will support practices by reducing the workload associated with providing appropriate services to care home patients.

- The Practice would appreciate more help in recruiting well qualified GPs and nurse practitioners.

The practice has secured funds from the NHSE Resilience fund to support recruitment costs.

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Bridge Street surgery is due to re-open its list in July 2017.