Date:	12 <sup>th</sup> October 2017								
Meeting:	Governing Body								
Item Number:	Item 8.0								
Public/Private:	Public $oxtimes$ Private $oxtimes$								

Author: (Name, Title)	Liane Langdon, Chief Officer
GB Lead: (Name, Title)	Liane Langdon, Chief Officer

Report Title:
CCG Directions update
Decisions to be made:
The governing body is asked to note the summary
update on the reporting of progress against CCG
Directions made to NHS England in September

Continue to improve the quality of services		Improve patient experience				
Reduced unwarranted variations in services	$\boxtimes$	Reduce the inequalities gap in North Lincolnshire	$\boxtimes$			
Deliver the best outcomes for every patient	$\boxtimes$	Statutory/Regulatory	$\boxtimes$			

#### **Executive Summary (Question, Options, Recommendations):**

The attached slide deck provides a summary of the progress report made to NHS England on 17<sup>th</sup> September 2017 regarding progress against the CCG legal directions.

Equality Impact	Yes ⊠ No □	Ensuring that there is no inequitable detrimental impact resulting from financial recovery
Sustainability	Yes ⊠ No □	Ensuring that there is no detrimental impact resulting from financial recovery
Risk	Yes ⊠ No □	Balancing the risk between in year financial performance, recurrent financial stability and equitable quality
Legal	Yes ⊠ No □	Compliance with the legal directions is a legal requirement for the CCG
Finance	Yes ⊠ No □	The CCG must deliver a balanced financial position

Patient, Public, Clinical and Stakeholder Engagement to date											
	N/A	Y	N	Date		N/A	Y	N	Date		
Patient:	$\boxtimes$				Clinical:	$\boxtimes$					
Public:	$\boxtimes$				Other:	$\boxtimes$					



# MONTHLY REVIEW OF DIRECTIONS & PROGRESS UPDATE AS REPORTED TO NHS ENGLAND AT : SEPTEMBER 2017









# <u>Capacity and Capability Review – ACTIONS</u> <u>& PROGRESS</u>

The CCG agreed 8 key actions at the March Governing Body to address the issues raised in the PWC capacity and capability report and the table below maps each of these to the recommendations upon which they will impact.

- Action 1 complete
- Action 2 we had developed the initial medium term plan alongside the March 2016 plan submission, in April to July focus was drawn by the CEP in to the 2017/18 position, which then changed the shape of the medium term recovery requirement, and we now have a revised draft of the medium term plan (shared with NHSE 1st September) on which we have been working with our governing body and are bringing PWC to support as part of our FRP submission for 2nd October.
- Action 3 Frequent and transparent communications with NHSE already in place. New system delivery board with shared ownership of NLAG contract QIPP delivery established in March. QIPP requirements and levers enshrined in NLAG contract in March. Weekly system leadership meetings established to accelerate pace in March. Finance and Performance committee established in March. Joint meeting of resources committee (NLAG) and finance and performance committee and detailed timeframes for QIPP delivery established in April, weekly system meetings on CEP. QIPP to be overseen by Finance and Performance Committee. Refreshed budget holder training in April. Financial Recovery Programme Board established in August for closer executive oversight of the QIPP plan.
- Action 4 complete
- Action 5 complete
- Action 6 Establishment of the QIPP PMO was delayed as team capacity was refocused on the CEP, the CCG brought in support from Attain in July to bring the programme of work back on track. We have since implemented a documentation, reporting and governance approach which mirrors the examplar system in place in East Riding and we are using some of our QIPP2 capacity to support the embedding of these new processes. Discussions are ongoing about relationships and collaboration with the NLAG and STP PMOs. QIPP PMO capacity is being established within the N-NEL PMO in the interim along with capacity from the QIPP2 resource.
- Action 7 finance staffing remains under review, the qualified member of staff returned from Mat leave, but has since left the organisation, we are in ongoing discussion with NHSE about capacity and working together.
- Action 8 QIPP dashboard established

Initial plan attached below for reference

Action	Progress	M12	1	2	3	4	5	6	7	8	9	1 0	1 1	1 2
1 Mitigate risks CFO March	Work undertaken throughout March and communicated to NHSE including discretionary spend process to secure the 16/17 outturn, mitigations discussed and agreed by March governing body, added to risk register for monitoring Increased detailed in governing body financial reporting, monthly formal item on governing body agenda	x	X	X										
2 Establish medium term recovery plan CFO April	Outline plan developed and discussed with governing body Feb, breakeven 18/19, recovery 19/21, actions to mitigate risks in 17/18 plan developed in March and shared with NHSE, revised delivery detailed delivery plan including principles for 5 year recovery to GB (finance and activity inc commissioning action including revised commissioning strategy, contract levers, scheme by scheme review, and Deloitte work) in April, scenario planning and sensitivity analysis to May (m2) GB workshop	X	X	X	X	X	X	X	X					
3 Communications with stakeholders CFO April	Frequent and transparent communications with NHSE already in place. New system delivery board with shared ownership of NLAG contract QIPP delivery established in March. QIPP requirements and levers enshrined in NLAG contract in March. Weekly system leadership meetings established to accelerate pace in March. Finance and Performance committee established in March. Joint meeting of resources committee (NLAG) and finance and performance committee and detailed timeframes for QIPP delivery to be established in April. QIPP to be overseen by Finance and Performance Committee. Refreshed budget holder training in April	X	X	X	X	×	×	X	X	X	X	X	X	X
4 Establish Finance and Performance Committee CO March	Established March to agree ToRs, review reporting and agree processes, chaired by Lay Member, CO, CFO and 2 x GPs membership, first formal meeting April	X	X		X		X		X		X			X

Action	Progress	M12	1	2	3	4	5	6	7	8	9	1 0	1	1 2
5 Governing Body frequency and content CO March	Actioned immediately, monthly meetings commenced Feb with finance at the top of every agenda Training needs discussed and identified at March workshop, now built in to workshop plan Sub committee agendas standardised to consider finance at the beginning of each meeting in March New note and minute taking protocol established in March Reinforced standard about purpose of papers in March	X	X		X		×	X		×		×		X
6 QIPP PMO CO May	Potential internal resource identified in March, discussions with NHSE about finance support to release capacity, processes and reporting to mirror STP arrangements, financial assessment of resourcing options in April, establish in May including standard processes and documentation standards, STAR chamber review and PbR / Acute contract oversight tracking group	X		X	X	X	X	X	X	X	X	X	X	X
7 Finance team capacity CFO April	Review capacity post return of qualified staff member from mat leave, and ongoing discussion with NHSE about support to finance team in 17/18					X		X		X				
8 Financial reports CFO June	QIPP dashboard options considered in draft in March, trend information to be incorporated in financial reports by June	X	X				X	X	X					

## Financial Recovery Plan

- Deadline extension request to be submitted to allow alignment with NLAG submission of their Financial Special Measures Financial Recovery Plan
- Further work undertaken to add detail to the recurrent sustainability proposals
- Submission shaped to reflect Governing Body workshop outcomes regarding allocation of resources, prioritisation and approach
- Partnership work with Humber CCG colleagues and NHS England finance team to refine presentation and narrative

#### **Update since September meeting**

- Deadline extended to 2<sup>nd</sup> October
- BCF plan agreed and submitted, further work to be done on evaluation of schemes and clarification of risk share arrangements
- FRP submitted as planned 2<sup>nd</sup> October
- Awaiting feedback from NHS England

#### **Governance Review**

- Scope finalised by 31<sup>st</sup> August deadline
- Provider contracted and commenced work 12<sup>th</sup> September
- Interviews scheduled to complete by 29<sup>th</sup> October, all internal interviews booked, some external stakeholders still to be booked
- Draft report to be issued 13<sup>th</sup> October

**Update since September meeting** 

- All internal interviews complete, 2 external stakeholders outstanding as at 4<sup>th</sup> October, due to stakeholder availability, aim to complete by 9<sup>th</sup> October
- Request made to defer delivery of the draft report until 22<sup>nd</sup>
   October to enable observation of 12<sup>th</sup> October Governing Body and
   conclusion of stakeholder interviews and for these to be fully
   incorporated and reflected in the report request made to NHS
   England. This is still well within the timeframe of the directions.

### **Turnaround Director**

- Confirmation of Turnaround Director appointment
- Emma Latimer, Chief Officer, Hull CCG, to join the team the week commencing 2<sup>nd</sup> October
- Emma's work will focus on supporting the CCG to exit legal directions safely and as quickly as possible