

Date:	8 TH February 2018						
Meeting:	Governing Body						
Item Number:	Items 10.2						
Public/Private:	Public ⊠ Private □						

Author: (Name, Title)	North Lincolnshire Safeguarding Adults Board North Lincolnshire Safeguarding Children Board
GB Lead: (Name, Title)	Catherine Wylie Director of Nursing & Quality
Director approval	Catherine Wylie
Director Signature (MUST BE SIGNED)	erfer

Report Title:						
Local Safeguarding Children Board Annual Review Report 2016-2017						
North Lincolnshire Safeguarding Adults Board Annual Report 2016/17						
Decisions to be made:						
The Board as asked to receive and note the reports.						

Continue to improve the quality of services	\boxtimes	Improve patient experience				
Reduced unwarranted variations in services		Reduce the inequalities gap in North Lincolnshire				\boxtimes
Deliver the best outcomes for every patient	\boxtimes	Statutory/Regulatory				
Purpose (tick one only)	Approval \square		Information \square	To note □	Decision	

Executive Summary (Question, Options, Recommendations):

The Board are asked to receive and note the Annual reports from the North Lincolnshire Safeguarding Adults Board and the North Lincolnshire Safeguarding Children Board.

NLCCG supports the work of the Boards both financially and in terms of partnership working to achieve the agreed multi-agency priorities.

The reports provide a comprehensive account on the progress made against the priorities set for 2016/17 which were

Children's Board

- Reduce the harm from sexual exploitation
- Reduce the harm to children from domestic abuse
- Enhance children's emotional wellbeing and resilience

Adult's Board

- To keep adults safe at home
- -To raise awareness on keeping people safe
- To keep adults safe in care and health settings
- The Board leads multi-agency safeguarding effectively.

There is currently a National Consultation being undertaken in relation to the document 'Working Together' 2018 which suggests some changes to the format of the Safeguarding Boards and how the discharge their functions locally. A paper will be presented to the Governing Body once the outcome of the consultation is published.									
Full annual report	can b	e foun	d at						
http://www.northl	incslsck	o.co.uk	/wp-coi	ntent/uplo	ads/2016/09/LSCB-A	ınnual-l	Report-	-2016-1	7.pdf
				-					
	1								
Recommendations	2								
The section of the se	3								
Report history									
Equality Impact	Yes □	Yes □ No □							
Sustainability	Yes								
Risk	Yes □ No □								
Legal	Yes No								
Finance	Yes No								
·									
Patient, Public, Clinical and Stakeholder Engagement to date									
	N/A	Y	N	Date		N/A	Y	N	Date
Patient:					Clinical:				
Public:					Other:				

Report of: Director of Children and Community Resilience
Director of Adults and Community Well Being

North Lincolnshire Clinical Commissioning Group 14 December 2017

Local Safeguarding Children Board Annual Review Report 2016-2017 Local Safeguarding Adults Board Annual Report 2016-2017

1. OBJECT AND KEY POINTS IN THIS REPORT

- 1.1 Clinical Commission Group to note the publication of the LSCB Annual Report for 2016-2017, and LSAB Annual Report 2016-2017, to consider these reports in relation to planning, commissioning and budget setting.
- 1.2 The report demonstrates that the LSCB & LSAB:
 - Effectively meets its statutory obligations
 - Benefits from strong and consistent leadership
 - Has made good progress against its priorities
 - Listens and responds to the voices of children, young people and adults at risk.
 - Is proactive in planning for legislative changes

2. BACKGROUND INFORMATION

- 2.1 The LSCB has a statutory requirement to publish an annual report on the effectiveness of child safeguarding and promoting the welfare of children in the local area. The LSAB has a statutory duty to publish an annual report which offers assurance that partner agencies work together to help and protect adults with care and support needs in its area. The reports should be submitted to the Leader and Head of Paid Service of the Council, local Police and Crime Commissioner and the Chair of the Health and Wellbeing Board. Statutory guidance states that the report should be considered by relevant agencies in relation to planning, commissioning and budget setting.
- 2.2 The Statutory guidance set out in Working Together to Safeguard Children 2015, states that the annual review report should be a rigorous and transparent assessment of the performance and effectiveness of local safeguarding arrangements. The Care Act 2014 states that the LSAB must publish an annual report detailing what it has done during the year to achieve its main objectives and its strategic plan, as well as detailing the findings of any Safeguarding Adults Reviews (SARS) that may have been undertaken during the year.



3. Local Safeguarding Children's Board

3.1 The Annual Report outlines the progress made in respect of LSCB statutory functions

The Board's duties in respect of:

- Developing policies and procedures to safeguard and promote the wellbeing of children;
- Training of persons working with children
- Communication and awareness raising about safeguarding children
- Undertaking reviews into child deaths
- Undertaking serious case reviews
- 3.2 The Annual Report also includes progress against LSCB priority areas which are:
 - Reduce the harm from child sexual exploitation
 - Reduce the harm from domestic abuse
 - Further enhance children's emotional wellbeing and resilience
- 3.3 The headline achievements within the report are:
- 3.3.1 In 2016/17, the LSCB continued to have strong and consistent leadership through its Independent Chair and the Director of Children and Community Resilience. Local senior and political leaders have a clear line of sight of the safeguarding agenda in North Lincolnshire and the work of the LSCB
- 3.3.2 The LSCB has comprehensive arrangements in place for consultation and collaboration with children and young people, in order to ensure that the voices of children are at the centre of LSCB work and that their ideas and views shape service delivery.
- 3.3.3 There are effective arrangements that enable the statutory functions of the Board to be met and priorities to be managed and effectively progressed.
- 3.3.4 The LSCB is highly effective in driving and shaping how local services work together to safeguard and promote the welfare of children and young people. Partnerships share a clear vision and commitment for safeguarding children.

- 3.3.5 The Board has been proactive in responding to and planning for the legislative changes set out in the Children and Social Work Act 2017 and has started to prepare transitional shadow arrangements ahead of the forthcoming revised statutory guidance which is expected to be available for consultation in autumn 2017.
- 3.3.6 The annual report demonstrates high levels of progress made against LSCB priorities to safeguard children from sexual exploitation and domestic abuse, further enhance emotional wellbeing and resilience and ensure multi-agency arrangements to prevent female genital mutilation.
- 3.3.7 The report outlines areas of challenge made by the Board to make a positive difference to children, young people and families' experiences and lives.
- 3.3.8 The report outlines the LSCB's embedded culture of learning that continues to drive quality and improve outcomes for children and young people. These include:
 - Consistently positive reports from training
 - Impact of the Joint Case Evaluation process and Line of Sight meetings generating a huge evidence base of effective local frontline practice and learning
 - A comprehensive performance management framework supporting the Board in identifying and addressing areas of good performance as well as areas that require attention and challenge
 - Strength through engagement of children and young people in safeguarding which influences practice and service development
- 3.4 Local arrangements remain in place to keep children's safeguarding procedures upto-date as well as further developing practice guidance and protocols on specific areas of practice.

4.0 PROGRESS AGAINST PRIORITIES

4.1.0 Reduce the harm from child sexual exploitation

The LSCB CSE Strategic group has been effective in its role overseeing the implementation of the updated CSE action plan. Through strength in leadership at all levels and by having well-developed infrastructure and clear accountability, there is a depth and breadth of evidence demonstrating progress in understanding CSE in North Lincolnshire and safeguarding children and young people at risk.

The multi-agency child exploitation (MACE) process continues to be well-attended and successfully supports disruption activity and prosecution of offenders, alongside risk-reduction and support for children and young people at risk of CSE. The children discussed at MACE show reduced levels of risk over 2016/17.

Audit work and the voice of children and young people and their families continue to inform the work of multi-agency practice and demonstrate effective and child-centred practice. Children and young people say they know how to access help and protection.

4.2.0 Reduce the harm from domestic abuse

The LSCB domestic abuse task and finish group has developed a multi-agency plan to implement the key areas and ambitions of the LSCB domestic abuse policy statement. Key areas of progress include an increase in the proportion of referrals to children's social work services that resulted in help being provided from partner agencies, and a reduction in re-referrals in respect of domestic abuse

A case evaluation/audit line of sight meeting was conducted in December 2016 which identified effective multi-agency practice and a comprehensive range of domestic abuse services to provide support to children and young people, victims, and perpetrators.

4.3.0 Enhance children's emotional wellbeing and resilience

During 2017/17 the LSCB continued to ensure that further work across the safeguarding system was progressing in relation to enhancing children's emotional wellbeing and resilience. The LSCB also sought assurance that the emotional wellbeing and resilience of young people was high on the agenda for partner agencies, within connected work streams, and included in a range of strategic documents and plans.

The LSCB has supported a range of events and initiatives to enhance children's emotional wellbeing and resilience, such as the Positive Steps activity event led by the Youth Council which engaged over 400 local young people and their families.

Children and young people have told us through the most recently published Primary and Adolescent Lifestyle Survey that the majority have a positive outlook on life, are happy and confident, and feel they have a lot to be proud of.

5. LSCB PRIORITY THEMES FOR 2017/18

5.1.0 The LSCB will continue to deliver its core functions, including a safeguarding training offer and the oversight and development of multi-agency policies and procedures.

The LSCB will in 2017/18 continue to ensure that effective safeguarding arrangements are in place and to seek assurance that further work is progressing in relation to the priority themes identified in the report:

- Reduce the harm from child sexual exploitation
- Reduce the harm to children from domestic abuse
- Reduce the harm from neglect.

In changing the areas of priority focus the LSCB acknowledges the continuing significance of children's emotional wellbeing and resilience and will continue to seek assurance in relation to this area in a number of ways, such as through the Tier 4 Quality Assurance Group chaired by the CCG.

Female genital mutilation is a national priority and it will continue to be an area of focus for the LSCB.



6. Local Safeguarding Adults Board

- 6.1 The annual report provides details of progress in relation to the boards Priorities which are:
 - To keep adults safe at home
 - To raise awareness of keeping people safe
 - To keep adults safe in care and health settings
 - The Board leads multi agency safeguarding effectively
- 6.2 The headline achievements within the report are:

The LSAB is an effective board with consistent leadership and attendance.

- Making Safeguarding Personal is a golden thread through all the work that the Safeguarding Adults Board completes.
- A well trained knowledgeable workforce with the skills and expertise to carry out safeguarding responsibilities.
- Effective community engagement with those who use services, those who deliver them and the wider public.
- A culture of continuous learning and improvement across all partner organisations
- Quality assurance that safeguarding responses are timely, effective and personal

6.3 The report shows that the board has made good progress against the priorities for 2016/17

Examples of progress include:

6.3.1 Keep Adults Safe at Home

- The Multi Agency Safeguarding Procedures have been updated to include the new domestic abuse category of 'coercive and controlling behaviour' (Serious Crimes Act 2015)
- The Board has implemented a 'line of sight to practice' process that supports quality assurance of safeguarding responses in the area.
- 100% of home support services inspected by the Care Quality Commission received an outcome of good.

6.3.2 Raise Awareness on Keeping People Safe

Throughout the year the Board and its partners have promoted safeguarding awareness via a number of events within the area.

In particular a conference 'Safer Together' took place in March 2017 with guest speakers from Kings College London, Care Quality Commission and The Collingwood Drama Group who reflected the experience of adults who have used local services.

The conference was well received by attendees and reinforced making safeguarding personal to practitioners delivering services.

A dedicated website has been developed in partnership with adults who use services. Leaflets and posters have also been devised on safeguarding matters for people who do not access electronic information.

6.3.3 Keep adults safe in care and health settings

Workshops were delivered to the Provider partnership enhancing knowledge and skills in the following areas: Deprivation of Liberty, Positive/Proactive Care and Making Safeguarding Personal.

There are four Care Homes in North Lincolnshire that have been judged to be outstanding by the Care Quality Commission.

6.3.4 The Board leads multi agency safeguarding effectively

During 2016 the Board completed a self-assessment process that identified the following strengths:

- A willingness for board members to work together and engage in constructive discussion
- The implementation of the Care Act had been enacted well
- Themed development sessions were welcomed by board members.
- During 2016 the Board and Executive group underwent a restructure and established an executive group that has resulted in the Board becoming more agile; able to respond to local and national agenda's in a more effective way.

Partners have made significant contributions to the work of the Board through its subgroups. This year the annual report also includes individual partner contributions to safeguarding. These individual contributions reflect the wide range of safeguarding work that takes place in all agencies. Their ongoing commitment to safeguarding adults across North Lincolnshire demonstrates the strength of partnership working across the area.

The work that has taken place within the SAB subgroups has supported the Board in its delivery of the objectives outlined in the Strategic plan.

<u>Communication and Engagement</u>: Chair Tyson Truelove Humberside Fire and Rescue

The involvement of Experts by Experience in the communication work of the Board is a significant step forward. Experts have helped to design the new SAB website and leaflets. The group has promoted and supported a wide range of safeguarding activities and events, to engage the local community in the safeguarding agenda. Views of adults about safeguarding have been captured on questionnaires to inform future strategic objectives. A safeguarding conference took place in March 2017 Safer Together with over 150 attendees, including participation by our experts.

<u>Training and Development:</u> Chair Sarah Glossop Clinical Commissioning Group

The Training and Development group reviewed and updated the workforce development plan to ensure that safeguarding training is relevant and up to date. A wide range of safeguarding courses have been made available to practitioners outlined on P14 of the report. Feedback from participants has been positive with reports that the training has informed their practice. In addition, two learning reviews were undertaken during the year, with learning disseminated across partners.

Quality Assurance and Performance: Chair Karen Pavey

The overall safeguarding statistics show North Lincolnshire performing well in relation to regional and national comparators. There is a good approach to making people safe with risk reduced or removed in 96% of enquiries. There is evidence of 100% use of advocacy to

support people in safeguarding. In relation to the provider market, 82% of Care Homes are good or outstanding and 100% of Domiciliary Care Agencies are good. Case audits and reviews have taken place to provide a line of sight to practice for the Board, and the group have considered the outcomes from a domestic abuse review.

There has been an increase in S42 previous enquiries that captures new guidance on decision making. Cases that were previously care concerns and a considerable amount of preventative work is now more formally classified as an enquiry, with a Making Safeguarding Personal approach.

- 6.4 The priorities remain constant and relevant in the current strategic plan which is reviewed annually.
- 6.5 <u>Moving Forward</u>: Future Activities will include:
 - A Trading Standards approach to door step crime and scams
 - A Humber wide strategic approach to hoarding and self-neglect
 - A joint Standards Board for commissioning of services
 - Targeted training to develop practitioner skill and knowledge for key safeguarding areas in particular: Modern Slavery, Mate Crime, door step crime, financial harm.
 - A continuation of the Making Safeguarding Personal thread through safeguarding work.
 - Development of practitioner skills and knowledge in safeguarding
- 6.5 The Annual Report has been agreed by the board. It is a statutory requirement that the report is published on the website of the Council, Police and Clinical Commissioning Group.

Challenge Questions



The LSCB recognises the role of the NHSE transformation programme but would like to understand how is the CCG learning from the process following the NLAG inspection?

How is enhancing the emotional wellbeing and resilience of children / young people being progressed, monitored and scrutinised including through the Emotional Health and Wellbeing Transformation Plan?

Is the CCG preparing for the enhanced role in safeguarding children which it will be expected to play when it becomes one of the three key partners following the implementation of the Children and Social Work Act 2017?

Do all CCG / commissioned services staff receive training in safeguarding?

How do you scrutinise the processes which feed into CDOP, e.g. serious incidents?

How do you know staff including GP's have access to LSCB policies and procedures and use them?

How is the CCG facilitating 'Young Voice'?



How can the SAB support primary care input into the Board groups and functions?

How can the SAB work more collaboratively with the SI/QSG process with health commissioners?

How can the SAB support stronger lines of sight with the learning disability LEDER programme?