

Date:	12 April 2018
Meeting:	CCG Governing Body
Item Number:	Item 8.2
Public/Private:	Public <input checked="" type="checkbox"/> Private <input type="checkbox"/>

Report Title:
Chief Officer's Update Report March 2018 – April 2018
Decisions to be made:
To note

Author: <i>(Name, Title)</i>	Emma Latimer Chief Officer
GB Lead: <i>(Name, Title)</i>	Emma Latimer Chief Officer
Director approval <i>(name)</i>	Emma Latimer Chief Officer
Director Signature (MUST BE SIGNED)	<i>Emma Latimer</i>

Continue to improve the quality of services	<input checked="" type="checkbox"/>	Improve patient experience	<input checked="" type="checkbox"/>
Reduced unwarranted variations in services	<input checked="" type="checkbox"/>	Reduce the inequalities gap in North Lincolnshire	<input checked="" type="checkbox"/>
Deliver the best outcomes for every patient	<input checked="" type="checkbox"/>	Statutory/Regulatory	<input type="checkbox"/>
Purpose (tick one only)	Approval <input type="checkbox"/>	Information <input type="checkbox"/>	To note <input checked="" type="checkbox"/> Decision <input type="checkbox"/>

Executive Summary (Question, Options, Recommendations):	
This report is intended for information and noting.	
Recommendations	1 2 3
Report history	
Equality Impact	Yes <input type="checkbox"/> No <input type="checkbox"/>
Sustainability	Yes <input type="checkbox"/> No <input type="checkbox"/>
Risk	Yes <input type="checkbox"/> No <input type="checkbox"/>
Legal	Yes <input type="checkbox"/> No <input type="checkbox"/>
Finance	Yes <input type="checkbox"/> No <input type="checkbox"/>

Patient, Public, Clinical and Stakeholder Engagement to date									
	<i>N/A</i>	<i>Y</i>	<i>N</i>	<i>Date</i>		<i>N/A</i>	<i>Y</i>	<i>N</i>	<i>Date</i>
Patient:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		Clinical:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Public:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		Other:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Chief Officer's Update

March to May 2018



"Following a late blast of very cold weather which caused a fair bit of disruption across our region and made us all dig out our winter woollies again, Spring now feels very much in the air.

There is a natural sense of optimism at this time of year as we plan for the coming months. The longer, brighter days help but as a CCG we also have a lot to look forward to. So yes, it's definitely time to Spring Forward!"

Emma Latimer, NHS North Lincolnshire CCG Chief Officer

Happy Birthday NHS!

This year sees the NHS celebrate its 70th Birthday. Since its establishment by Nye Bevan in July 1946 as the climax of an ambitious plan to bring good healthcare to everyone, the NHS has constantly evolved. It is more important than ever it continues to adapt as local health and care needs change.

We have seen significant improvements in life expectancy and people often live for many years following illnesses which in the past they would not have survived. As medicine continues to advance and communities change, the NHS and its partners in social care face significant new challenges.

Locally, not only is our population growing, it is also getting older, and people have greater needs for health and care than ever before.

Health and care have changed considerably over the past seven decades and exciting developments are to continue throughout this anniversary year of the NHS and beyond here in North Lincolnshire as we work closely with our health and local authority partners to support our local communities to make

healthier choices and live as active, engaged and independent lives for as long as possible.

The Humber Coast and Vale Partnership has launched the review of acute hospital services across Hull, East Yorkshire and Northern Lincolnshire. The review will be clinically-led and will include patients, support groups and the wider public in early conversations about the future of services. At the moment the review is looking at three service areas: ENT; Urology; and Haematology. Work will begin to review other clinical areas in the coming months.

Changing Faces

As you are all aware, our chair Dr Margaret Sanderson is retiring in May after carrying out that role since the CCG was established in 2013 and working for a long time with the PCT prior to that. I am delighted to announce to those of you who don't already know that this hugely important role will be filled by another local GP Dr Faisal Baig. Faisal grew up and was educated here in North Lincolnshire. He has been the clinical lead for Mental Health and Dementia with the CCG, and previously led Urgent Care.

We are delighted to formally welcome Geoff Day, who began to lead Primary Care for the CCG from April 1st when Dr Robert Jaggs-Fowler stepped down from this element of his role as he prepares for his retirement in August this year. Geoff is a familiar face to many at the CCG and has a long association with commissioning in Northern Lincolnshire.

Dr Andy Lee is to step down as a GP member and his place will be taken by Dr Hardik Gandhi. Dr Lee will continue in a clinical lead role so we will continue to benefit from his input.

We will also be saying goodbye to lay member for Joint Commissioning, Ian Reekie. The Governing Body will continue with three Lay Members going forward.

All the outgoing team members have been instrumental in commissioning quality healthcare for people in North Lincolnshire and have been huge assets to the CCG over the years and will all be greatly missed.

Rising Star

I was delighted to hear a practice nurse from North Lincolnshire was named **Rising Star** at the Regional Recognising the Value of General Practice Nursing (GPN) Nursing Awards. Victoria Green, of Kirton Lindsey Surgery, won the Rising Star award at the Humber Coast and Vale awards earlier in March and went through to the regional finals in York. Huge well done Victoria!

Taking Quality Seriously

The CCG is to commission a new patient transport service.

We have been working closely with Thames Ambulance Service Ltd (TASL) for a number of months to address ongoing performance issues. The Care Quality Commission has also required them to improve in a number of areas. Whilst we have seen improvements in performance as a result of this work, our patients are still continuing to experience

difficulties with the service provided. As a result the CCG served notice to TASL advising them we intend to commission a new service.

PTS is there to support people to get to and from hospital when they are too poorly or are otherwise physically unable to manage the journey themselves. We are disappointed to have reached this position but it is extremely important to us that our local population receive good care.

We will continue to work closely with TASL to ensure the service to patients is not affected and that people working for the organisation in North Lincolnshire are kept informed and fully supported to ensure a smooth transition to a new service.

Progress

We continue to work with NHS England and the acute trust to bring the local health system back into financial balance and to ensure all of the organisations are working as efficiently as possible.

As a responsible commissioner, the CCG is looking at areas of opportunity for gaining increased value for money from its financial allocation. The main areas of focus for financial sustainability are through making more cost effective use of the prescribing budget, as well as managing patient need more appropriately between the health care sectors.

Winter takes a serious toll on the health of older or frail people and we see more patients who become poorly enough to need to go into hospital. We have been working closely with our main providers to support additional capacity in the system to help combat immediate difficulties and start to work on more sustainable solutions. While A&E performance did dip (after the significant improvement I talked about in my last update) in the height of winter, the local system has coped better than many other areas of the country and has been praised by NHS England for its joined up response.