

Date:	21 June 2018
Meeting:	Governing Body
Item Number:	Item 8.4
Public/Private:	Public ⊠ Private □

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Director approval (name)	Catherine Wylie Director of Quality & Nursing
Director Signature	Cuertie

Report Title:
Strategic and Transitional Risk Registers
Decisions to be made.
Decisions to be made:
To Review and Note

Continue to improve the quality of services		Improv	e patient exper	ience		
Reduced unwarranted variations in services		Reduce Lincoln	the inequalitienshire	es gap in Nor	th	
Deliver the best outcomes for every patient		Statuto	ry/Regulatory			\boxtimes
Purpose (tick one only)	Ар	proval	Information	To note ⊠	Decis	ion 🗆

Executive Summary (Question, Options, Recommendations):

The attached Strategic Risk Register identifies the risks to the delivery of the CCGs strategic objectives/intentions.

Note for this version of the Strategic Risk Register that there are two tabs, with the second tab titled transitional risk register. This part of the Strategic Risk Register focuses on those risks that threaten the achievement of the CCGs ability to meet the legal directions placed upon it by NHS England.

Since the Governing Body reviewed the Strategic Risk Register at the April 2018 meeting the following key changes have been made and are to note.

- Risk ID 1 Risk score reduced from 20 to 16 please see updated actions column
- Risk ID 2 Risk score reduced from 20 to 15 please see updated actions column
- Risk ID 3 Risk description re written and score reduced from 20 to 15 please see updated actions
- Risk ID 4 Risk description re written and score reduced from 20 to 12 please see updated actions
- Risk ID 5 Previous risk ID (5) has been split into two risks 5 and 6 and risks scored accordingly
- Risk ID 7 Risk description re written and score reduced from 20 to 12 please see updated actions

Recommendations	1 Review and Note
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	2		
	3		
Report history			
Equality Impact	Yes □	No ⊠	
Sustainability	Yes □	No ⊠	
Risk	Yes ⊠	No □	The Strategic Risk Register is a key element of the CCGs overall assurance framework
Legal	Yes □	No ⊠	
Finance	Yes □	No ⊠	

	Patient, Public, Clinical and Stakeholder Engagement to date								
	N/A	Y	N	Date		N/A	Y	N	Date
Patient:			\boxtimes		Clinical:			\boxtimes	
Public:			\boxtimes		Other:		\boxtimes		Senior Leadership Team 05/06/18



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Current Risk Score

RiskID	Link to Strategic Objective	Risk Description	Key Controls	Source of Risk	Impact	Likelihood	Risk Score	Status	Previous Risk Score	Movement	Risk Tolerance Level	Assurance on Controls	Positive / External Assurance	Gaps in Control	Gaps in Assurance	Last Review Date	Updated actions	Clinical and Director Lead	Target date for completion Quarter and Year
1	A, G	If the CCG fails to take relevant action to improve health inequalities and promote population health it will face increases in preventable illnesses and a subsequent increase in demand for services	Agreed Governing Body priority and overseen by Planning and Commissioning Committee. Part of the place plan in conjunction with NLC	Health Intelligence, Demographic data, Profile of illness	4	3	16	High	20	down	10	None currently	Public Health intelligence data, Disease prevalence and Hospital activity	Work plan being currently written by Director of Public Heath - GP Governing body vacancy to be filled who in turn will become clinical lead for this area	As yet we do not have an agreed loca system wide strategy to address health inequalities and upscale prevention		By Q3 the CCG will have a plan in place to address the systemic health inequalities and upscale prevention with work plans to support this	DoPH - and GP Lead(vacant)	By Q3 18/19
2	B,G,	If the CCG fails to deliver a new community service model where care is delivered in the right place there will not be the capacity or resources to fund an Acute model	Agreed Governing Body priority and overseen by Planning and Commissioning Committee. Part of the place plan in conjunction with NLC	Contracting Data with acute providers,	5	3	15	High	20	Down	10	External Capacity being commissioned to support the next steps.	NHS E, NHS I data	Specifications being finalised and work programme agreed, discussions with current provider need to extend the go live date until quarter 2 2019-20	Market management events to be arranged Quarter 2 - 3 2018/19	08/06/2018	Planning and commissioning committee agreed to extend the timescale for go live until 02 2019 - 20 in recognition of the significant work required. External capacity is being sought to support the work programme 01 2018-	DOC and Clinical Lead	By Q2 19/20
3	C,G	If the CCG fails to develop alternative out of hospital provision in the right place the acute sector does not have a workforce or resources to deliver the forecast demand	Agreed Governing Body priority and overseen by Planning and Commissioning Committee. Part of the place plan in conjunction with NLC	Contracting Data with acute providers,	5	3	15	High	20	Down	10	Head of strategic commissioning overseeing the programme delivery	, NHS E, NHS I data	Demand management specification still being agreed, and discussions ongoing with the Acute trust to reduce demand	Market management options will be developed during quarter 2-3 2018-19	08/06/2018	Planning and commissioning committee agreed to a number of demand management initiatives that are being worked up into a programme plan and will be presented June 2018.	DOC and Clinical Lead	By Q4 18/19
4	D,G	Without additional investment, the CCG may not achieve a comprehensive sustainable local mental health service which is compliant with the 5 year forward view and which enables people to fulfil their potential	Agreed Governing Body priority and overseen by Planning and Commissioning Committee. Part of the place plan in conjunction with NLC	Fidelity to the model of services envisioned in the 5 year forward view.	4	3	12	Med	20	Down	10	Population health need profile reviewed against current services. Contract returns being strengthened and redefined where needed. Improvement plans in place to deliver savings for reinvestment net of QIPP	NHS E, NHS I data, Public Health intelligence	Case management function now outside of the CCG direct control and impacts on the ability to make savings.	Contractual returns not yet received from the provider of the case management function and a contract query notice is being issued.	07/06/2018	Strategic summary review highlights risks still in relation to enablers for repatriating out of area placements for expectation of enablers for repatriating out of area placements challenges have been made to expedite performance reports from the trust. Improvement plan outline agreed due for implementation from Q2 orwards	ADVB and clinical lead	By Q2 18/19
5		If the CCG fails to implement the medicines management Qipp plan this will have a detrimental effect on CCG financial resources.	Agreed Governing Body priority and overseen by Primary Care Commissioning Committee.	NECS monthly data, PPA data, CCG financial profiling. Royal Colleges, LMC, Optimize RX.	4	3	12	Med	New	N/A	8	Medicines management team commissioned from NECS, 2x Clinical Advisors, Clinical pharmacists working within practices	PPA data, Optimize RX in place	An agreed revised APC formulary, Require pro active engagement from CCG Finance department.	Improvement required in respect of Primary care/Secondary care interface. The APC lacks efficiency.	10/05/2018	Separated Risk from No6	MD and Clinical Lead	By end of Q2 18/19
6	E,G	If the CCG fails to ensure high quality and safe prescribing in primary care that considers national and local guidance it could have detrimental effects on patients	Agreed Governing Body priority and overseen by Primary Care Commissioning Committee.	NECS monthly data, PPA data, CCG financial profiling. Royal Colleges, LMC, Optimize RX.	4	2	8	med	20	down	8	Medicines management team commissioned from NECS, 2x Clinical Advisors, Clinical pharmacists working within practices	PPA data, Optimize RX in place	None	Improvement required in respect of Primary care/Secondary care interface. The APC lacks efficiency.	07/06/2010	All practices have clinical prescribing leads, the CCG clinical leads actively working with practices. Practices being encouraged to work within care network in respect to OIPP plan. Plans are being developed to Incorporate prescribing primary care quality Scheme that will be aimed for delivery at Cane network level.	MD and Clinical Lead	By Q2 18/19
7	F,G	There is a risk that General Practices will not engage in the GP forward view work programme, which could result in Primary Care not being fit for the future or able to work at scale. This could impact on patient access to primary care services.	Agreed Governing Body priority and overseen by Planning and Commissioning Committee. Part of the place plan in conjunction with NLC	NHS E data, BMA, LMC, Royal Collages	4	3	12	High	20	Down	10	NHSE Integrated Assurance framework, Primary Care Joint commissioning committee, Director of Primary care	NHS E data, LMC, BMA, Royal Colleges	Lack of Primary Care Estate Strategy, Lack of workforce and capacity information	None identified	07/06/2018	Estates and capacity survey commissioned reports July 2018, Workforce and capacity tool being commissioned at STP level. Practices will have the option to use this as part of the GP forward www. NHS E investment through the GP forward with the GP forward being targeted at Care network level and or practices at scale, presentations at several forums on future of general practice including practice managers conference 07/06/2018.	DOPC and Clinical Lead	By Q3 18/19

EY - FOR LINKS TO STRATEGIC RISK
. Prevention
. Out of Hospital
. Acute Commissioning
. Vulnerable People
. Medicines Management
. Primary Care transformation
. Delivery of Statutory functions



TRANSITIONAL RISK REGISTER : June 2018

Update this page - columns G, H, I and J are automatically populated

Current Risk Score



Risk ID	Link to Strategic Objective	Risk Description	Key Controls	Source of Risk	Impact	Likelihood	Risk Score	Status	Previous Risk Score	Movement	Risk Tolerance Level	Assurance on Controls	Positive / External Assurance	Gaps in Control	Gaps in Assurance	Last Review Date	Updated actions	Lead	Target date for completion Quarter and Year
1	A,C	The CCG is under legal directions with NHS England, and need to fulfil a number of requirements to have them removed. The risk being if the CCG fails to have systems and process in place to comply with these requirements	The directions for the CCG had 3 areas of focus financial recovery the governance review and leadership.	Finance and performance date, limited resources alignment of systems to manage financial risk	5	3	15	med	20	Down	8	Improvement plan submitted Feb 2018 to NHS England letter of acknowledgment on progress received March 2018 - Quality of leadership self assessment moved from Amber to Greer March 2018. At the annual assurance review meeting held early May 2018 it was acknowledged the significant progress that has been made against the directions issued August 2017.	NHS England, Local Strategic partners local authority, Health Watch, NL&G and RDASH	New interim Chief operating officer post created May 2018 to offer day to day support.	Monthly review meeting with NHS England continue to monitor planning activity and finance		At the annual assurance review meeting held early May 2018 it was acknowledged the significant progress that has been made against the directions issued August 2017. The CCG was asked to prepare a case for change to remove the directions by quarter 3 2018-19.	DOC	Q3 out of special measures and Q4 out of legal directions
2	A,C,	If the CCG fails to deliver a financial recovery plan there will be no resources to support investment and the CCG could lose ability to self-direct from NHS England (Direct intervention) or could be required to submit to regional NHSE reorganisation and review.	Financial controls, regular meetings with budget holders. QIPP monitoring, Contract monitoring. CFO reviewed the financial controls and new SFIs introduced Feb 2018, Newly formed Quality Performance and Finance group meeting since Jan 2018. Integrated Audit and Governance group meeting since Feb 2018. Financial Control Environmental Assessment. Review by regulators and external advisory groups. Both internal and external auditors reviewing systems and processes and reporting to Integrated Governance and audit group.	Finance and performance data, growing demand , limited resources , alignment of systems resources to manage financial position across North Lincs - Risk has crystallised and CCG is now under "Directions" with appointment of NHSE appointed Turnaround Director to ensure change and recovery.	5	4	20	н	25	Down	12	Quality Performance and Finance committee, Planning and Commissioning Committee, Execs and Governing Body monitor. Monitoring information is also added to BIZ. Integrated Audit and Governance Group monitors adequacy of controls. Standard Checklist for Budget Holder meetings. CFO meets monthly with NHS England. Working with Neighbouring CCGs for Acute contracts and pathway re-design purposes.	contract review meetings with NLads. Programme plan for pricing and technical as well as capacity and demand information has been agreed and is monitored closely. The BCF metrics and finances are reported to joint meetings with the Council. The BCF and pooled budget arrangements for MH and LD services is under review and scrutiny with	None to declare.	The CCG continues to work with NHS England on a financial recovery plan.	21/05/2018	Q1 revised plans submitted for the planning round 18/19 - quarterly reviews	CFO	Q4 18/19
3	A,C,	If The CCG fails to deliver the recommendations outlined in the external governance review, which was a requirement of the legal directions from NHS England	CCG structures and committees reviewed to ensure their effective utilisation, external meetings reviewed to ensure they are effective for utilisation - work with internal audit to assess effectiveness and delivery of the governance structures annually and amend accordingly.	External Governance review and within the direction from NHS England	3	2	6	I	15	Down	6	Execs and governing body review the recommendations and develop an action plan to be monitored by the committee structure as appropriate	NHS England,	Reviewed the committee structures and new arrangements in place from Q3 17/18	Sub committees need to be reviewed in line with the wider Governance review. Q4 18		Governing Body received a quarterly update of progress April 2018 and acknowledged the progress that had been made	DOC	Q4 17/18
4	A,C,	The CCG does not have the correct capacity and capability to deliver all its constitutional requirements	Review of structures and capability by each directorate, Working with Neighbouring CCGs within the STP to understand what can be done at Scale. Working with other partners such as the council to review joint working	The governance review, finance and performance data, The focus has been on day to day delivery rather than strategic planning.	3	4	12	med	25	Down	16	Structures aligned to strategic priorities and CCG OD plan will develop capacity where required or work with others. External OD partner commissioned for 3 years to work with the CCG	or STD	The directorate structures are being reviewed in line with CCG priorities. Being reviewed as part of the planning process for 18/19.	The review is now concluded and the governing body will see a revised structure in due course	08/06/2018	External capacity has been sourced to support commissioning priorities. Executive posts out to advert - Chief operating officer, Director of Nursing & Quality, Associate medical Director and Governing Body GP representative.	DOC	Qtr4 17-18
5	A, C,	The CCG is not assured that the local Acute Provider (NL&G) is improving against the special measures imposed by NHS Improvement following the CQC inspections	Monthly system improvement board with regulators and partners. Independent chair for the patient harm group, a number of sub committees set up to oversee the work plan of which the CCG are members, established a Humber Acute Services review in response to providing safe sustainable service's locally	CQC Inspections , NHS I assurance, North Yorkshire and Humber QSG. SI reporting internally, Health watch	5	4	20	н	25	Down	16	CQC Re inspection Q1 2018/19, SIB monthly assurance and sub committee minutes - NY & H QSG - Humber acute services review work plan	CQC Re inspection, SIB monthly assurance and sub committee minutes - NY & H QSG - Humber acute services review work plan	The reviews implemented as part of the special measures regime in the trust are still not fully understood and therefore mitigation cannot be fully developed	The reviews implemented as part of the special measures regime in the trust are still not fully understood and therefore mitigation cannot be fully developed	08/05/2018	The Humber Acute services review has now published a vision document to the general public and phase two is underway including the 'fragile' services identified 2017-18. The CCG is represented at all HASR meetings. The HASR is linking with the Lincolnshire Acute services review to ensure patient can access care appropriately. The CCG is working with the trust to understand capacity as work force pressures create service delivery issues.	DoN	Qtr4 18/19

KEY - FOR	LINKS TO	STRATEG	C RIS

A. Prevention		
B. Out of Hospital		
C. Acute Commissioning		
D. Vulnerable People		
G. Delivery of Statutory functions		

KEY - FOR RISK STATUS

Almost certain	5	10	15	20	25
Likely	4	8	12	16	20
Possible	3	6	9	12	15
Unlikely	2	4	6	8	10
Rare	1	2	3	4	5
	•	•			-
Probability / Severity	Negligible	Minor	Moderate	Serious	Catastrophic