

Date:	9 <sup>th</sup> August 2018					
Meeting:	Governing Body					
Item Number:	Item 10.1					
Public/Private:	Public ⊠ Private□					

Report Title:

2017/18 Improvement Assessment Framework Update

#### Decisions to be made:

No specific decisions identified but actions specified in the recommendations.

Author:	Emma Sayner
(Name, Title)	Chief Finance Officer
GB Lead:	Julie Warren
(Name, Title)	Chief Operating Officer
Director approval (Name)	Julie Warren Chief Operating Officer
Director Signature	FEWarren

Link to a Strategic Objective?	$\boxtimes$	The IAF covers all strategic objectives.
Link to a Strategic Risk	$\boxtimes$	All risks should be attributable to the strategic risks of the organisation.

Continue to improve the quality of services	$\boxtimes$	Impr	Improve patient experience					
Reduced unwarranted variations in services	$\boxtimes$		Reduce the inequalities gap in North Lincolnshire					
Deliver the best outcomes for every patient	$\boxtimes$	Statu	$\boxtimes$					
Purpose (tick one only)	Арр	roval	Information	To note □	Decision	As	ssurance ⊠	

## **Executive Summary (Question, Options, Recommendations):**

Annual Improvement Assessment Framework ratings have been published for all CCG's across the country. This report sets out the summary position for North Lincolnshire CCG including areas where there has been improvement but also those for significant improvement.

It is incredibly reassuring to report that the CCG has increased its overall rating from inadequate in 2016/17 to "requires improvement" in 2017/18.

	1 The Gov
Recommendations	rating for

The Governing Body are asked to discuss and note the overall IAF rating for North Lincolnshire CCG in 2017/18

			ning Body are asked to consider the areas identified for nt and ensure these are prioritised over the coming year.										
Report history													
Equality Impact	Yes 🗆	No 🖂											
Sustainability	Yes 🛛	No 🗆	The IAF ratings include an assessment of sustainability implicitly.										
Risk	Yes 🛛	No 🗆	The IAF ratings drive areas to focus on from a risk perspective.										
Legal	Yes 🖂	No 🖂											
Finance	Yes 🛛	No 🗆	THE IAF ratings include specific assurance around financial governance, planning and management.										

Patient, Public, Clinical and Stakeholder Engagement to date										
	N/A	Y	N	Date		N/A	Y	N	Date	
Patient:	$\boxtimes$				Clinical:		$\boxtimes$	$\boxtimes$		
Public:	$\boxtimes$				Other:	$\boxtimes$				

# 2017/18 Improvement Assessment Framework Update

NHS England publishes Annual Improvement Assessment Framework ratings for all CCG's across the country. This update report to the Governing Body sets out the summary position for North Lincolnshire CCG including areas where there has been improvement but also sets out those indicators for which further significant improvement is required.

It is incredibly reassuring to report that the CCG has increased its overall rating from inadequate in 2016/17 to "requires improvement" in 2017/18.

During 2017/18 there has been a significant amount of change for the CCG and specifically from a leadership perspective (clinical and managerial) and yet despite this the CCG has managed to increase its overall position. This has been down to the dedication and hard work of the entire CCG team at all levels and across all disciplines.

Included as enclosures to this brief update are the following:

- Appendix A Letter received from NHS England
- Appendix B CCG Summary Dashboard

It is important that we both celebrate where we are doing well in the commissioning of care for our population but also to make sure that where we can do better that we identify these; the actions required for making the improvements; and adjusting our commissioning/financial plans accordingly.

As we develop and refresh the Commissioning Strategy for the CCG the areas for improvement should be incorporated and monitored through the routine reporting mechanisms of the organisation.

## RECOMMENDATIONS

- 1 The Governing Body are asked to discuss and note the overall IAF rating for North Lincolnshire CCG in 2017/18
- 2 The Governing Body are asked to consider the areas identified for improvement and ensure these are prioritised over the coming year.

Appendix A

Health Place Wrawby Road

Brigg DN20 8GS



Moira Dumma Director of Commissioning Operations NHS England North (Yorkshire & Humber) Leeds City Office Park Meadow Lane Leeds LS11 5BD

9 July 2018

Dear Faisel and Emma,

Dr Faisel Baig, Chair

North Lincolnshire CCG

# 2017/18 CCG annual assessments

Emma Latimer, Interim Accountable Officer

The CCG annual assessment for 2017/18 provides each CCG with a headline assessment against the indicators in the CCG improvement and assessment framework (CCG IAF). The IAF aligns key objectives and priorities as part of our aim to deliver the *Five Year Forward View*. The headline assessment has been confirmed by NHS England's Commissioning Committee.

This letter provides confirmation of the annual assessment, as well as a summary of any areas of strength and where improvement is needed from our year-end review (Annex A).

Detail of the methodology used to reach the overall assessment for 2017/18 can be found at **Annex B**. The categorisation of the headline rating is either Outstanding, Good, Requires Improvement or Inadequate.

The final draft headline rating for 2017/18 for North Lincolnshire CCG is **Requires Improvement.** This is a positive headline rating compared to the Inadequate rating given for 2016/17, and reflects the considerable progress that has been made in the past 12 months, allbeit recognising that the CCG is working through many other challenges, both in terms of its own organisation and the wider system.

In terms of your Legal Directions, the positive direction of travel achieved by the CCG in the past year means that the CCG will exit Legal Directions in August 2018. Your Special Measures status will continue throughout 2018/19, with an indicative exit timescale of the end of March 2019, subject to ongoing review.

The 2017/18 annual assessments will be published on the CCG Improvement and Assessment page of the NHS England website in July. At the same time they will be published on the MyNHS section of the NHS Choices website. The dashboard with the data will be issued with year-end ratings in July.

Thank you for your CCG's contribution to delivering the *Five Year Forward View*, and your focus on making improvements for local people. I look forward to working with you and your colleagues during 2017/18, including following up on the annual assessment.

I would ask that you please treat your headline rating in confidence until NHS England has published the annual assessment report on its website. This rating remains draft until formal release. Please let me know if there is anything in this letter that you would like to follow up on.

Yours sincerely,

MaisDunne

Moira Dumma Director of Commissioning Operations NHS England

# CCG Summary Dashboard Summary of performance for a selected CCG. Print to PDF

## NHS North Lincolnshire CCG

NHS North Lincoln	shire C	CG					2017/18 Year End Rating:	Requires improvement					
Better Health	Period	CCG		Peers	England	Trend	Better Care	Period	CCG		Peers	England	Tren
R 102a % 10-11 classified overwei	ght 2014/15 to 2016/17	35.1%	•	8/11	131/207	$\sim$	R 121a High quality care - acute	17-18 Q4	57	<del>~ )</del>	7/11	164/207	$\sum$
103a Diabetes patients who ach	ev€2016-17	43.6%	•	3/11	17/207		R 121b High quality care - primary car	17-18 Q4	64	<b>+</b> >	11/11	173/207	1
103b Attendance of structured e	du 2016-17 (2019	<sup>5</sup> 7.5%	♦	3/11	74/207	<u> </u>	R 121c High quality care - adult socia	17-18 Q4	64	<b>+</b> >	1/11	18/207	Ń
R 104a Injuries from falls in people	e 6 17-18 Q3	1,402	٠	1/11	17/207	$\sim$	122a Cancers diagnosed at early sta	2016	52.4%	•	6/11	106/207	
R 105b Personal health budgets	17-18 Q4	16.77	<b>^</b>	5/11	88/207	1	R 122b Cancer 62 days of referral to t	17-18 Q4	72.4%	•	10/11	197/207	÷~~~
R 106a Inequality Chronic - ACS &	UC 17-18 Q3	2,259	1	4/11	120/207	$\sim$	122c One-year survival from all can	2015	72.2%	•	6/11	91/207	
R 107a AMR: appropriate prescrib	ing 2018 01	1.146	<b>^</b>	8/11	160/207		122d Cancer patient experience	2016	8.6	•	8/11	160/207	$\sim$
R 107b AMR: Broad spectrum pres	cri 2018 01	9.9%	٠	11/11	151/207		R 123a IAPT recovery rate	2018 02	53.4%	<b>^</b>	8/11	64/207	$\sim$
108a Quality of life of carers	2017	0.63	0	7/11	129/207	÷	R 123b IAPT Access	2018 02	4.8%	<b>^</b>	3/11	24/207	$\sim$
Sustainability	Period	CCG		Peers	England	Trend	R 123c EIP 2 week referral	2018 03	82.2%	•	5/11	73/207	~~~~
R 141b In-year financial performan	ice 17-18 Q4	Red	<del>{}</del>			1	123d - CYP mental health (not availa	ble)					
R 144a Utilisation of the NHS e-rei	err 2018 02	35.0%	•	9/11	187/207	~~~.	R 123f MH - OAP	2018 02	118.2	0	8/11	142/207	
Leadership	Period	CCG		Peers	England	Trend	123e MH - Crisis care and liaison (n	ot available)					
R 162a Probity and corporate gov	ern: 17-18 Q4	Fully Compliant	0				R 124a LD - reliance on specialist IP ca	17-18 Q4	68	•	6/11	173/207	$\sim$
R 163a Staff engagement index	2017	3.58	۷	11/11	206/207		124b LD - annual health check	2016-17	52.7%	<b>^</b>	6/11	70/207	/
R 163b Progress against WRES	2017	0.07	♦	2/11	18/207	$\sim$	124c Completeness of the GP learn		0.43%	0	9/11	126/207	
R 164a Working relationship effec	tive 17-18	57.99	¥	11/11	186/207	$\sim$	125d Maternal smoking at delivery		17.5%	٠	9/11	187/207	~~~
R 166a CCG compliance with stan	dar: 2017	Amber	0				R 125a Neonatal mortality and stillbin	2016	6.8	<b>^</b>	9/11	191/207	/
R 165a Quality of CCG leadership	17-18 Q4	Amber	•				125b Experience of maternity service	2017	85.6	0	5/11	47/207	
Key							125c Choices in maternity services	2017	65.9	0	5/11	26/207	
Worst guartile in England							R 126a Dementia diagnosis rate	2018 03	64.6%		7/11	142/207	/
Best guartile in England							126b Dementia post diagnostic sup	2016-17	77.2%	•	8/11	154/207	/
Interguartile range							R 127b Emergency admissions for UC	17-18 Q3	2,360	<b>^</b>	5/11	112/207	$\sim$
							127c A&E admission, transfer, disc	2018 03	79.3%	•	6/11	146/207	~~
							R 127e Delayed transfers of care per 2	2018 03	4.7	•	1/11	16/207	w٨
							R 127f Hospital bed use following err	17-18 Q3	486.9	•	7/11	104/207	$\sim$
* Patients diagnosed in 2015; *Patie	nts diagnosed	in 2014					R 105c % of deaths with 3+ emergence	2017	7.73%		11/11	197/207	
							128b Patient experience of GP servi	2017	83.1%	•	11/11	146/207	5
							128c Primary care access	2018 01	3.0%	0			-
							128d Primary care workforce	2017 09	1.15	•	2/11	30/207	$\sim$
							R 129a 18 week RTT	2018 03	71.2%	•	11/11	207/207	~~~
							R 130a 7 DS - achievement of standar	2017	1	0			
							R 131a % NHS CHC assessments taking		3.1%	•	2/11	58/207	2
							R 132a Sepsis awareness	2017	Amber	0			<i></i>

1. Select region: 2. Select type: 3. Select STP: 4. Select CCG:

North STP Humber, Coast and Vale NHS North Lincolnshire CCG

# Appendix B

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