

Date:	9 <sup>th</sup> August 2018					
Meeting:	Governing Body					
Item Number:	Item 8.3					
Public/Private:	Public 🛛 Private 🗆					

## **Report Title:**

Strategic and Transitional Risk Register

## Decisions to be made:

To review the attached Strategic Risk Register and approve the recommended changes.

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(Name, Title)	Risk Manager
GB Lead:	Catherine Wylie
(Name, Title)	Director of Quality & Nursing
Director	Catherine Wylie
approval	Director of Quality &
(Name)	Nursing
Director Signature	Croptie

ink to a Strategic		The Strategic Risk register links risks to the current strategic
Objective?	]	intentions
Link to a Strategic Risk		

Continue to improve the quality of services		Improve patient experience						
Reduced unwarranted variations in			Reduce the inequalities gap in North					
services		Linc	olnshire					
Deliver the best outcomes for every patient		Statu	Statutory/Regulatory					
Purpose (tick one only)		roval	Information	То	Decision	A	ssurance	
		$\boxtimes$		note 🗆				

## **Executive Summary (Question, Options, Recommendations):**

The attached Strategic Risk Register identifies the risks to the delivery of the CCGs strategic objectives/intentions.

Note for this version of the Strategic Risk Register that there are two tabs, with the second tab titled transitional risk register. This part of the Strategic Risk Register focuses on those risks that threaten the achievement of the CCGs ability to meet the legal directions placed upon it by NHS England.

Since the Governing Body reviewed the Strategic Risk Register at the June 2018 meeting the following key changes have been made.

Risk ID 1 - Risk score reduced from 16 to 12 please see updated gaps in controls and actions column

Risk ID 2 - Risk description re written risk score remains at 15 please see updated actions column

Risk ID 3 - Risk score remains at 15 - please see updated actions column

Risk ID 4 - Risk score remains at 12 - please see updated actions column

Risk ID 5 – Risk score remains at 12 - please see updated actions column

Risk ID 7 - Risk score remains at 12 - please see updated actions column

# Transitional Tab

Risk ID 1 – Risk score reduced from 15 to 9 please see updated actions column

Risk ID 2 - Risk score reduced from 20 to 16 please see updated actions column

Risk ID 3 - Reached its target score recommended for removal

Risk ID 4 – Risk increased 12 to 15 target score has been reduced to 12 from 16

Risk ID 5 - Risk score remains at 20 - please see updated actions column

Recommendations		1 Approve the recommended changes. 2 Approve removal of ID 3 from transitional tab 3										
Report history												
Equality Impact	Yes 🗆	No 🖂										
Sustainability	Yes 🗆	No 🖂										
Risk	Yes ⊠	No 🗆	The Strategic Risk Register is a key element of the CCGs overall assurance framework									
Legal	Yes 🗆	No 🖂										
Finance	Yes 🗆	No 🖂										

Patient, Public, Clinical and Stakeholder Engagement to date										
	N/A	Y	N	Date		N/A	Y	N	Date	
Patient:					Clinical:					
Public:					Other:		$\boxtimes$		Senior leadership team 24/07/18	

#### TRANSITIONAL RISK REGISTER : July 2018

Current Risk Score Update this page - columns G, H, I and J are automatically populated Target Score Source of Risk Risk Score Risk ID us Risk Gaps in **Risk Description** Key Controls Assurance on Controls Positive / External Assurance Gaps in Control Assurance Link to Obje provement plan submitted Feb 2018 to The CCG is under legal NHS England letter of acknowledgmen directions with NHS on progress received March 2018 -Quality of leadership self assessment ingland, and need to fulfil a Monthly review NHS England, Local Strategic partners local The directions for the CCG had 3 areas of focus New interim Chief operating number of requirements to Finance and performance date. neeting with NHS authority, Health Watch, NL&G and RDASH, NHS oved from Amber to Green March 2018 A.C financial recovery the governance review and leadership. limited resources alignment of systems to manage financial risk 15 1 have them removed. The 3 9 Down officer post created May 2018 England continue to At the annual assurance review meeting held early May 2018 it was acknowledged ment and assessment framework (IAF) end to offer day to day support. k being if the CCG fails to monitor planning of year letter, Qtr. 1 IAF meeting. have systems and process activity and finance the significant progress that has been in place to comply with these requirements made against the directions issued August 2017. Financial recovery plan 'Amber rating' NHS E IAF end of year letter, Qtr. 1 IAF meeting. External and Quality Performance and Finance Financial controls, regular meetings with budget holders. QIPP monitoring, Contract monitoring. CFO Internal Audit review processes. External Audit Value for Money Reports. Weekly contract review committee, Planning and Commissioning Committee, Execs and Governing Body Finance and performance data, reviewed the financial controls and new SEIs meetings with NLaG. Programme plan for pricing alignment of systems resources to manage financial position across monitor. Monitoring information is also added to BIZ. Integrated Audit and Governance Group monitors adequacy of introduced Feb 2018. Newly formed Quality and technical as well as capacity and demand information has been agreed and is monitored The CCG continues to work with NHS If the CCG fails to delive rformance and Finance group meeting since Jan the financial recovery plan A,C, 2018. Integrated Audit and Governance group losely. The BCF metrics and finances are reporte England on a financial recovery plan. 16 20 12 2 there will be no resources to North Lincs - Risk has crystallised 4 Down controls Standard Checklist for Budget None to declare to joint meetings with the Council. The BCF and pooled budget arrangements for MH and LD services is under review and scrutiny with delivery meeting since Feb 2018. Financial Control and CCG is now under "Directions" with appointment of NHSE appointed Turnaround Director to ensure Holder meetings. CFO meets monthly with NHS England. Working with Neighbouring CCGs for Acute contracts support investment agains agreed priorities Environmental Assessment. Review by regulators and external advisory groups. Both internal and external auditors reviewing systems and processes and reporting to Integrated Governance and audit and financial implications NHSE OIPP review change and recovery. and pathway re-design purposes. brocess, Regional QIPP monitoring reports to CCG Underlying position reported to NHS England and group. included in Board Report. Independent review on CHC spend. If The CCG fails to delive CCG structures and committees reviewed to ensure their effective utilisation, external meetings reviewed to ensure they are effective for utilisation - work with mendations Sub committees the recor Execs and governing body review the Reviewed the committee outlined in the external External Governance review and need to be reviewe commendations and develop an actio structures and new A,C, governance review, which was a requirement of the legal directions from NHS 3 within the direction from NHS 3 2 6 low 15 Down 6 NHS England. in line with the wide ternal audit to assess effectiveness and delivery of the governance structures annually and amend nents in place from Q 17/18 plan to be monitored by the committee England rnance review Q4 18 structure as appropriate accordingly. England The review is now Review of structures and capability by each Structures aligned to strategic priorities The directorate structures an If the CCG does not have The governance review, finance an concluded and the directorate, Working with Neighbouring CCGs within the STP to understand what can be done at Scale. and CCG OD plan will develop capacity where required or work with others. being reviewed in line with CCG priorities. Being reviewe NHS England, Neighbouring CCGs in the Humber STP performance data, The focus has been on day to day delivery rather sufficient capacity and governing body will 4 A,C, 5 3 15 12 up 12 capability to deliver all its see a revised Working with other partners such as the council to External OD partner commissioned for as part of the planning process constitutional requirement than strategic planning. structure in due review joint working years to work with the CCG for 18/19 course The reviews The CCG is not assured Monthly system improvement board with regulator emented as pa and partners. Independent chair for the patient harm group, a number of sub committees set up to The reviews implemented as that the local Acute Provider (NL&G) is improving against of the special CQC Re inspection Q1 2018/19, SIB part of the special measures CQC Inspections , NHS I assurance NY & H QSG - Humber acute services review work easures regime in regime in the trust are still not monthly assurance and sub committee A, C, 20 16 5 5 4 20 the special measures oversee the work plan of which the CCG are North Yorkshire and Humber QSG. same plan CQC report due Aug 2018, SIB monthly the trust are still no minutes - NY & H OSG - Humber acute fully understood and therefore imposed by NHS nprovement following the CQC inspections members, established a Humber Acute Services SI reporting internally, Health watch assurance fully understood an therefore mitigation mitigation cannot be fully ces review work pla review in response to providing safe sustainable developed service's locally cannot be fully developed

KEY - FOR LINKS TO STRATEGIC RISK	
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- A. Prevention
- B. Out of Hospital
- C. Acute Commissioning
- D. Vulnerable People
- G. Delivery of Statutory functions

#### KEY - FOR RISK STATUS

Almost certain	5	10	15	20	25
Likely	4	8	12	16	20
Possible	3	6	9	12	15
Unlikely	2	4	6	8	10
Rare	1	2	3	4	5
Probability / Severity	Negligible	Minor	Moderate	Serious	Catastrophic



	Last Review Date	Updated actions	Lead	Target date for completion Quarter and Year
ð to	18/07/2018	Sunset Clause' means the CCG will exit Legal Directions 14/8. working to remove special measures status by end March 2019.	DOC	Q3 out of special measures and Q4 out of legal directions
25	18/07/2018	Financial recovery plan submitted to NHS E July 2018 received 'Amber rating' Working to finalise contract with NL&G 18/19 to minimise ongoing risk. Contract monitoring board re- established July 2018 to seek assurance.	GFO	Q4 18/19
ed er w.	18/07/2018	Governing Body received a quarterly update of progress April 2018 and acknowledged the progress that had been made - As this risk has reached its target score it is recommended that this risk be removed from the register	DOC	Q4 17/18
w e	27/07/2018	External capacity has been sourced to support commissioning priorities. Executive posts recruited to - Chief operating officer, Director of Nursing & Quality, Associate medical Director and Governing Body GP representative.	DOC	Qtr4 17-18
art in nd n	18/07/2018	CQC report due to be published Aug 2018. System improvement board monitors delivery. Humber acute service review/Nuffield developing options Aug 18	DoN	Qtr4 18/19

## STRATEGIC RISK REGISTER : JULY 2018

	Update	e this page - columns G, H, I	and J are automatically populated	]	C	urrent F	Risk Sc	ore	]										
Risk ID	Link to Strategic Objective	Risk Description	Key Controls	Source of Risk	Impact	Likelihood	Risk Score	Status	Previous Risk Score	Movement	Target score	Assurance on Controls	Positive / External Assurance	Gaps in Control	Gaps in Assurance	Last Review Date	Updated actions	Clinical and Director Lead	Target date for completion Quarter and Year
1	A, G	If the CCG fails to take relevant action to improve health inequalities and promote population health it will face increases in preventable illnesses and a subsequent increase in demand for services	Agreed Governing Body priority and overseen by Planning and Commissioning Committee. Part of the place plan in conjunction with NLC		4	3	12	Med	16	Down	10	None currently	Public Health intelligence data, Disease prevalence and Hospital activity	GP Governing Body vacancy is now filled and the Prevention and inequalities plan needs to be developed	As yet we do not have an agreed local system wide strategy to address health inequalities and upscale prevention	12/07/2018	By Q3 the CCG will have a plan in place to address the systemic health inequalities and upscale prevention with work plans to support this	DoPH - and GP Lead(vacant)	By Q3 18/19
2	B,G,	If the CCG fails to deliver a new model of integrated community services there will not be capacity or resources to fund a sustainable acute model	Agreed Governing Body priority and overseen by Planning and Commissioning Committee. Part of the place plan in conjunction with NLC. Transformation board established 1st meeting July 2018. working group established 1st meeting Aug 2018	Contracting Data with acute providers,	5	3	15	High	20	same	10	External Capacity being commissioned to support the next steps. Transformation board work plan to be agreed. Contract monitoring Board re-established July 2018	NHS E, NHS I data	Specifications being finalised and work programme agreed, discussions with current provider need to extend the go live date until quarter 2 2019-20	Transformation board memorandum of understanding	18/07/2018	Governing body June 2018 agreed to work with NL&G for 9 months & partners ( NLC,RDASH/Safecare) to develop a new integrated community services model overseen by a transformation board. A work plan will be developed to monitor assurance against delivery.	DOC and Clinical Lead	By Q2 19/20
3	C,G	If the CCG fails to develop alternative out of hospital provision in the right place the acute sector does not have a workforce or resources to deliver the forecast demand	Agreed Governing Body priority and overseen by Planning and Commissioning Committee. Part of the place plan in conjunction with NLC	Contracting Data with acute providers,	5	3	15	High	20	same	10	Head of strategic commissioning overseeing the programme delivery	NHS E, NHS I data	Demand management specification still being agreed, and discussions ongoing with the Acute trust to reduce demand	Market management options will be developed during quarter 2-3 2018-19	27/07/2018	Transformation Board for out of hospital services established July 18 to develop an integrated model for delivery, Chief execs and Director representatives from CCG/NLC/NLG/NDaS H/Safecare and the voluntary sector.	DOC and Clinical Lead	By Q4 18/19
4	D,G	local mental health service		Fidelity to the model of services envisioned in the 5 year forward view.	4	3	12	Med	20	same	10	Population health need profile reviewed against current services. Contract returns being strengthened and redefined where needed. Improvement plans in place to deliver savings for reinvestment net of QIPP	NHS E, NHS I data, Public Health intelligence	Case management function now outside of the CCG direct control and impacts on the ability to make savings.	Service is now under notice period pending review given the absence of assurance data and adherence to the specification over the last 9 months	19/07/2018	Q1 data reflects savings as per forecast in plan. Case management service now under notice and being formally reviewed to determine longer term option. Paper to reflect investments needed in the MH Services will follow by the end of Q2 in order for Execs and GB to approve or reject	ADVB and clinical lead	By Q2 18/19
5		If the CCG fails to implement the medicines management Qipp plan this will have a detrimental effect on CCG financial resources.	Agreed Governing Body priority and overseen by Primary Care Commissioning Committee.	NECS monthly data, PPA data, CCG financial profiling. Royal Colleges, LMC, Optimize RX.	4	3	12	Med	12	same	8	Medicines management team commissioned from NECS, 2x Clinical Advisors, Clinical pharmacists working within practices	PPA data, Optimize RX in place	An agreed revised APC formulary, Require pro active engagement from CCG Finance department.	Improvement required in respect of Primary care/Secondary care interface. The APC lacks efficiency.	17/07/2018	North of England Commissioning Support (NECS) are now liaising with the interim Deputy Director of finance	MD and Clinical Lead	By end of Q2 18/19
7	F,G	There is a risk that General Practices will not engage in the GP forward view work programme, which could result in Primary Care not being fit for the future or able to work at scale. This could impact on patient access to primary care services.	Part of the place plan in conjunction with NLC	NHS E data, BMA, LMC, Royal Collages	4	3	12	Med	20	same	10	NHSE Integrated Assurance framework, Primary Care Joint commissioning committee, Director of Primary care	NHS E data, LMC, BMA, Royal Colleges	Lack of Primary Care Estate Strategy, Lack of workforce and capacity information	Workforce tool not yet operational in practices	17/07/2018	Estates and capacity survey commissioned reports August 2018, Workforce and capacity tool being commissioned at STP level awaiting funding sign off regionally. Practices will have the option to use this as part of the GP forward view. NHS E investment through the GP forward being targeted at Care network level and or practices at scale, presentations at several forums on future of general practice including practice managers conference 07/06/2018. Resilience bids submitted to NHS England outcome awaited	DOPC and Clinical Lead	By Q3 18/19

Probability / Severity	Negligible	Minor	Moderate	Serious	Catastr
Rare	1	2	3	4	5
Unlikely	2	4	6	8	10
Possible	3	6	9	12	15
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Likely	4	8	12	16	20
Almost certain	5	10	15	20	25



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