


Date:	3 January 2019
Meeting:	Joint Primary Care Commissioning Committee
Item Number:	10.0
Public/Private:	Public <input checked="" type="checkbox"/> Private <input type="checkbox"/>

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GB Lead: (Name, Title)	Geoff Day Interim Director of Primary Care
Director approval (Name)	Geoff Day
Director Signature (MUST BE SIGNED)	

Report Title:
Transformational Fund Update
Decisions to be made:
None

Link to a Strategic Objective?	<input checked="" type="checkbox"/>	This programme of work links to the CCGs strategic objectives relating to Out of Hospital and Primary Care Transformation
Link to a Strategic Risk	<input checked="" type="checkbox"/>	Out of Hospital and Primary Care Transformation

Continue to improve the quality of services	<input checked="" type="checkbox"/>	Improve patient experience	<input checked="" type="checkbox"/>		
Reduced unwarranted variations in services	<input checked="" type="checkbox"/>	Reduce the inequalities gap in North Lincolnshire	<input checked="" type="checkbox"/>		
Deliver the best outcomes for every patient	<input checked="" type="checkbox"/>	Statutory/Regulatory	<input checked="" type="checkbox"/>		
Purpose (tick one only)	Approval <input type="checkbox"/>	Information <input checked="" type="checkbox"/>	To note <input type="checkbox"/>	Decision <input type="checkbox"/>	Assurance <input type="checkbox"/>

Executive Summary (Question, Options, Recommendations):
<p>The Interim Physio First service went live on 1st October 2018. This report provides an update on the current service rollout, along with initial patient feedback and the planned 2019 patient communications.</p>

Recommendations	1. Committee members are asked to note the contents of this report	
Report history	None	
Equality Impact	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	
Sustainability	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Risk	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Legal	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	
Finance	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	

<i>Patient, Public, Clinical and Stakeholder Engagement to date</i>									
	<i>N/A</i>	<i>Y</i>	<i>N</i>	<i>Date</i>		<i>N/A</i>	<i>Y</i>	<i>N</i>	<i>Date</i>
Patient:	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		Clinical:	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Public:	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		Other:	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

TRANSFORMATIONAL FUND UPDATE

(PHYSIO FIRST SERVICE)

1. Background

The NHS Operational Planning and Contracting Guidance 2017-2019 required the CCG to make available a sum of £3 in total per head of population for transformational support over the financial years 2017/18 and 2018/19.

The CCG agreed that practices would be offered the opportunity to bid against the £3 per head Transformational Fund, provided bids were from a minimum of Care Network level. The CCG received one, patch wide bid to provide a physio therapy service to patients within general practice.

The bid was approved by the Joint Primary Care Commissioning Committee in April 2018 and the service went live on 1st October 2018.

2. Service Rollout

The service has employed a sessional Physiotherapist who undertakes 8 sessions per week. In addition to this, the service utilises North Lincolnshire and Goole Hospitals (NLAG) resource to provide appointments within general practice.

Unfortunately, the service has not been able to recruit the amount of Physiotherapists required to date. Recruitment is ongoing and the provider plans to rollout full service capacity in January 2019.

3. Initial Patient Feedback

The service has received excellent feedback so far. At the time of writing this report, 47 evaluations of feedback had been undertaken, all were extremely positive and highly satisfied with the service. All patients who have used the service would recommend to a friend.

4. Patient Communication

The CCG and service provider have held back from undertaking any meaningful patient engagement to date, mainly because the service had not been at full roll out stage.

However, as the service will be available to all patients in January 2019, the provider and CCG are working together to agree a communications plan to be released in January 2019.

It is recognised that not all available appointments have been utilised up until the present time however, effective patient engagement will help to address this.

5. Performance Data

Service performance data, as per the contractual requirements will be available at the review meeting planning in mid-January.

This will consist;

- Number of physiotherapist appointments offered
- Number of new patients seen
- Number of follow ups (new to follow up ratio)
- Number of patients referred back to GP and reason why
- Patient satisfaction
- GP practice satisfaction with the service
- Referrals into secondary care for orthopaedics, pain services, rheumatology and community physiotherapy.
- Improved conversion rates to surgery following referrals

Action for the Committee

The Committee is asked to note this update.