

	HEYHT				NLAG				RDASH				YAS				EMAS						
	Data taken from March 2014 CMB report this provides Jan 2014 data for all measures except SI data (from 1 April 2013 - 28 Feb 14 per date incident logged on STEIS and CQC reports checked 11 March 2014				Data taken from March 2014 CMB report this provides Dec 2013 data for all measures except SI data (from 1 April 2013 - 28 Feb 14 per date incident logged on STEIS and CQC reports checked 20 March 2014				Data taken from January 2014 CMB report - this provides Nov 2013 data for all measures except SI data (from 1 April 2013 - 31 Jan 14 per date incident logged on STEIS and CQC reports checked 20 February 2014				Data taken from December 2013 CMB report (meetings bi-monthly) - this provides Sept-Nov 2013 data for all measures except SI data (from 1 April 2013 - 31 Jan 14 per date incident logged on STEIS for NL patients only and CQC reports checked 20 Feb 14				Data taken from March 2014 CMB report this provides Jan 2014 data for all measures except SI data (from 1 April 2013 - 28 Feb 14 per date incident logged on STEIS and CQC reports checked 20 February 2014						
Indicator	Target	Current	YTD	DoT	Target	Current	YTD	DoT	Target	Current	YTD	DoT	Target	Current	YTD	DoT	Target	Current	YTD	DoT			
No. of c. difficile cases	54	3	50	⬇️	30	3	18	➡️	0	0	0	➡️											
No. of MRSA cases	0	0	2	➡️	0	1	4	⬇️	0	0	0	➡️											
Deep Cleans - 4 weekly (Amb)	N/A	N/A	N/A		N/A	N/A	N/A		N/A	N/A	N/A						95%	98.30%	97.70%	➡️			
Deep Cleans - 6 weekly (Amb)	N/A	N/A	N/A		N/A	N/A	N/A		N/A	N/A	N/A						95%	99.50%	99.40%	➡️			
No. of Serious Incidents	N/A	9	25	⬇️		2	49	➡️		2	18	➡️	N/A	0	1 x NHS 111		0	2	35	➡️			
Timeliness of 9 Week reporting	100%	46%	46%	➡️	100%	85%	85%	➡️	100%	29%	29%	⬇️	N/A	N/A	N/A	N/A	100%	91%	96%	⬇️			
Timeliness of 12 Week reporting	100%	66%	66%	➡️	100%	86%	86%	➡️	100%	50%	50%	⬇️	N/A	N/A	N/A	N/A							
No. Extensions requested	N/A	3	12	➡️	N/A	2	5	➡️	0	1	4	➡️	N/A	N/A	N/A	N/A							
No. Extensions granted	N/A	3	8	➡️	N/A	2	5	➡️	0	0	4	➡️	N/A	N/A	N/A	N/A	Not locally monitored - responsibility of lead commissioners						
No. of Never Events	0	1	3	⬇️	0	0	2*	⬇️	0	0	0	➡️	N/A	N/A	N/A	N/A							
Patient harm (harm-free care)	95%	95.20%	94.34%	➡️	95%	91%	91%	⬇️	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A							
Patient harm (NRLS harm rate)	N/A	25.20%	25.2% (March 13)	➡️	N/A	24.30%	24.3% (March 13)	➡️	N/A	41.70%	41.7% (March 13)	➡️	N/A	35.90%	35.90%	➡️	N/A	35.90%	35.90%				
No. of Grade 3 & 4 Pressure Ulcers	0	1	4	➡️	Data to Oct 13	14	120	⬇️	0	0	0	➡️	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			
Deep Tissue Injury	N/A	1	44	➡️	NLAG report internally on these measures and will make these data available to commissioners				N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			
Ungradable Pressure Ulcer	42	4	35	➡️					N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		
No. of patient falls	2245	208	1852	⬇️	NLAG report on reducing repeat fallers - current rate 4% avoidable - significant improvement			➡️					N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			
NICE guidance non-compliance			4 partially compliant	➡️	90%	65%	65%	⬇️															
CAS alerts – completion of alerts	0	0	1 outstanding	➡️	100%		5 outstanding											100%	100%	➡️			

CQC inspection visits	N/A	1	4		N/A	1	2		N/A	0	5		0	0	0		0	0	0	
CQC new reports published	N/A	0	3	↓	N/A	0	2	→	N/A	0	5	→	0	0	1	↘	0	0	1	↘
Mortality – SHMI		99.4	99,4	↗		107	107	↗	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Mortality – HSMR (MAT)		89.3	89.3	↗		109	102	↗	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Mortality – RAMI (MAT)		90	90	→		88	110	↗	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Mixed-sex accommodation breaches	0	0	0	→		0	26 - under review		N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
No. of complaints	N/A	87	646	↗	N/A	48	480	↓	N/A	5	27	→					N/A	17	135	→
No. of re-opened complaints					0	3	36	↗									N/A	3 (Q3)	23	↗

NB: SI data figures do not include SIs that have subsequently been de-logged

* One Never Event at NLAG is the ophthalmology Never Event affecting a number of patients

Key	
Target	threshold or trajectory target for the provider
Current	position for the current month/quarter
YTD	Year to date volume
DoT	Direction of travel (improving, deteriorating, maintaining, slight improvement/deterioration)
N/A	not applicable
NR	not recorded